



5 x \$50 BUNNINGS GIFT CARDS TO BE WON!



CUSTOMER SURVEY

KT's commitment to you is to ensure that you are receiving the best service possible and through continuous research, development and evaluating our performance, KT can continue to implement new systems to ensure we continue to exceed your expectations.

By taking the time to complete the following survey you will be in the running to win 1 of 5, \$50 Bunnings Warehouse Gift Cards. The winner will be announced 30/04/15.

1. How would you rate KT's customer service?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
2. If you have had any problems, were they rectified quickly and satisfactorily?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
3. How would you rate the quality of KT Products?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
4. How would you rate the delivery times of your orders?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
5. How do you rate the cost of KT Products?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
6. How would you rate KT's product packaging?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
7. How would you rate KT's online marketing services and facilities?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
8. How would you rate receiving requested transactional data from KT's Accounts Department?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
9. How satisfied are you with the overall performance of KT?	<input type="checkbox"/> Poor Performance	<input type="checkbox"/> Below Expectations	<input type="checkbox"/> Meets Expectations	<input type="checkbox"/> Very Good	<input type="checkbox"/> Excellent
10. Are there any other areas of the business that you feel we could improve?	 				
11. Do you have any further comments?	 				

Thank you for Completing our Customer Survey. Please complete your company details below to go into the draw to win 1 of 5, \$50 Bunnings Warehouse Gift Cards and send your completed survey by either Fax (07) 5540 7977 or Email admin@ktcables.com.au

Company: _____
Name: _____

Department: _____
Date: _____